



## Quality Policy

### Policy Statement

At GBSC / GBSC Yurra, we aim to achieve and sustain excellence in all our activities.

We strive to always construct, build, supply and maintain quality assets to meet the demands and expectations of our valuable customers.

Our Quality Management System defines the methods of quality control and administration used in product design, manufacturing, sales, marketing, supply chain, installation and after sales support and maintenance throughout commercial and domestic markets.

GBSC / GBSC Yurra is committed to continual improvement and enhancing its compliance with ISO 9001 Quality Management Systems.

### Policy Scope

This policy applies to all employees, suppliers, contractors and sub-contractors of GBSC / GBSC Yurra.

### Aims and Objectives

GBSC / GBSC Yurra will:

- Provide quality products by committed and trained personnel.
- Provide exceptional service and reliability.
- Manufacture quality products.
- Provide written procedures and instructions to ensure safe work practices.
- Ensure compliance with legislative requirements and current industry standards.
- Provide such information, instruction, training and supervision to employees, contractors and customers as is necessary.
- Identify, report, investigate and resolve all incidents of non-conformance and take action to prevent recurrence.

### Responsibilities

GBSC / GBSC Yurra recognise that the overall responsibility to provide a quality workplace and quality products rests with management, who will be accountable and committed for the implementation of this policy. These responsibilities include:

- Providing and ensuring up to date calibrated equipment.
- Ensuring that all procedures are implemented.
- Actively promoting and being involved in those policies and procedures.
- Providing adequate resources and budget to meet these commitments.
- Commitment to excellence.
- Respecting all individuals and customers.
- Being a good corporate citizen.

Employees will ensure that they:

- Follow all policies and procedures,
- Commit to excellence,
- Respect all customers,
- Report all hazards, incident and quality defects to their supervisor.

***Responsibility for the implementation of this policy rest ultimately with the Managing Director***